

NETWORK CONNECTION

Transform your request into energy

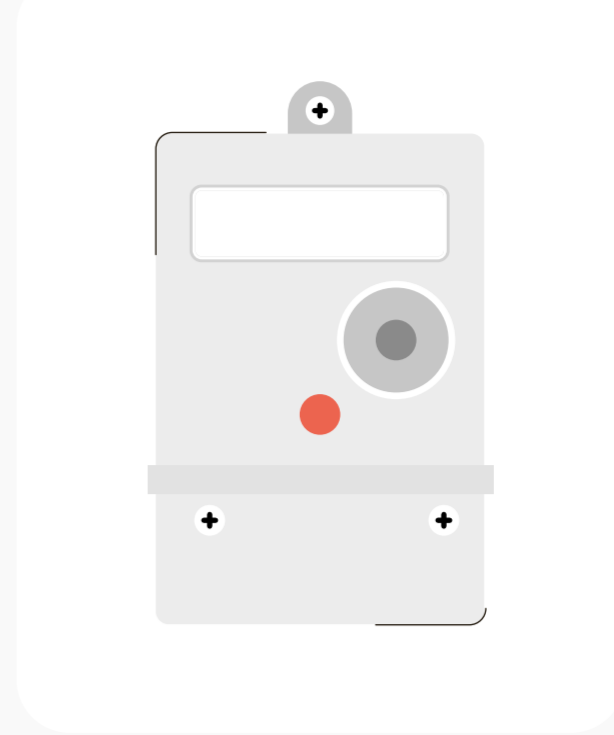
Do you want electricity but do not know what you need to do?
We will explain.

Learn how to make a Network Connection Request.

01.

Start by checking if the location has a meter installed

If the location already has a meter installed, or if it had a previous electricity contract, you just need to contact a supplier to set up a new contract. Otherwise, you should request a network connection from E-REDES.



02.

Find a certified technician

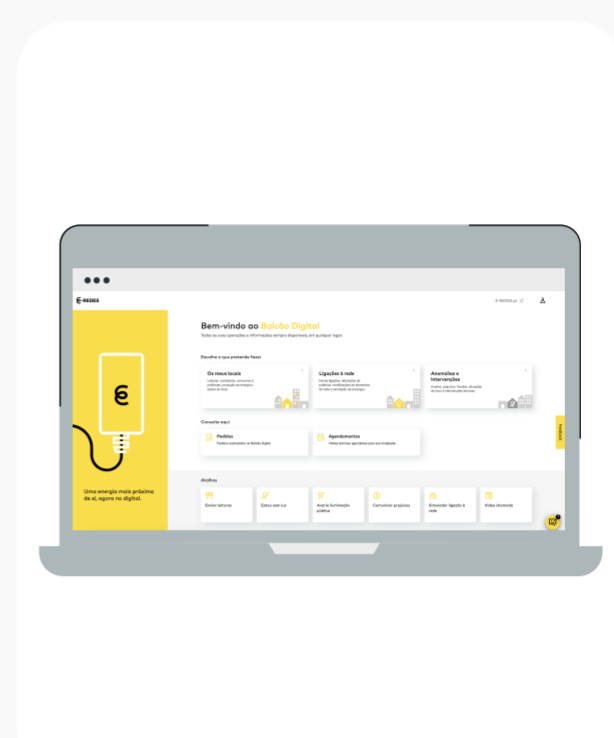
To request a network connection, you will need to find a certified technician (or electrician) registered with the Directorate-General for Energy and Geology (DGEG) to help you identify the technical characteristics of your installation and submit the request.

03.

Submit the request on the Digital Counter

To start the process, gather all necessary documentation and submit it on E-REDES's Digital Counter.

You can find the required documentation for your type of connection on the E-REDES website.

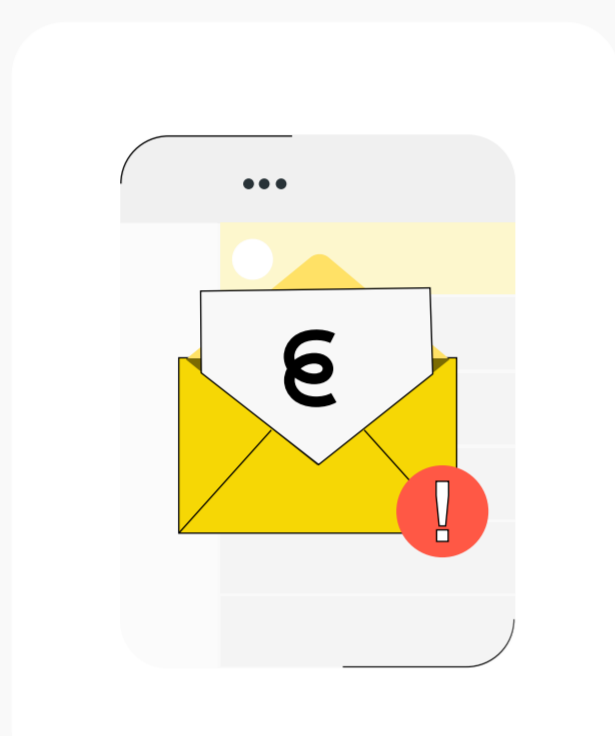


04.

E-REDES will assess your request

After submitting the request, E-REDES will analyse it and send you the initial associated charges. After payment, you will receive a quote for your request within 15 business days. During this period, E-REDES will visit the site to assess the network connection and define the elements to be constructed. It is also important to ensure that the delivery point meets the necessary technical conditions. At this stage, it is suggested to seek advice from your certified technician.

* It is also important to ensure that the delivery point meets E-REDES standards. You can find them on the website.

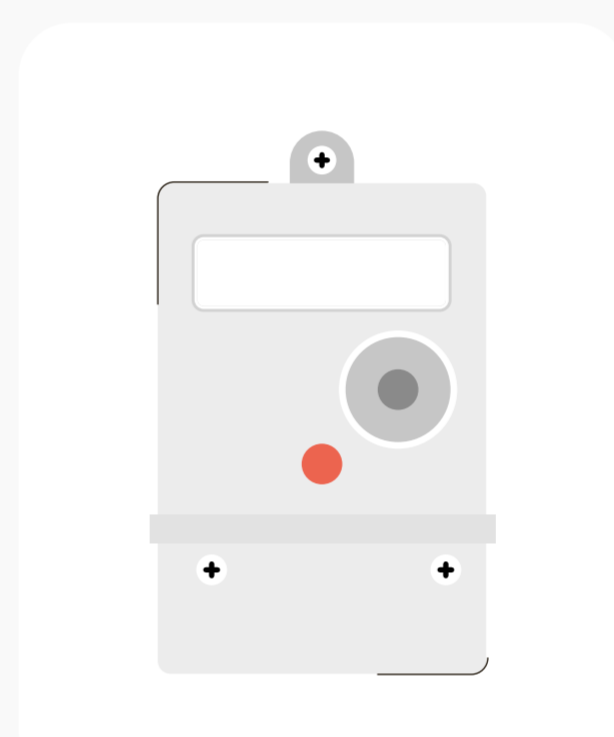


05.

Upon receiving the quote, choose a construction option and payment method

The quote you receive will present the different construction options and respective deadlines for completion, if applicable.

Choose the most convenient option for you and decide how you want to pay. You have 30 business days to do this, otherwise your request will be cancelled.

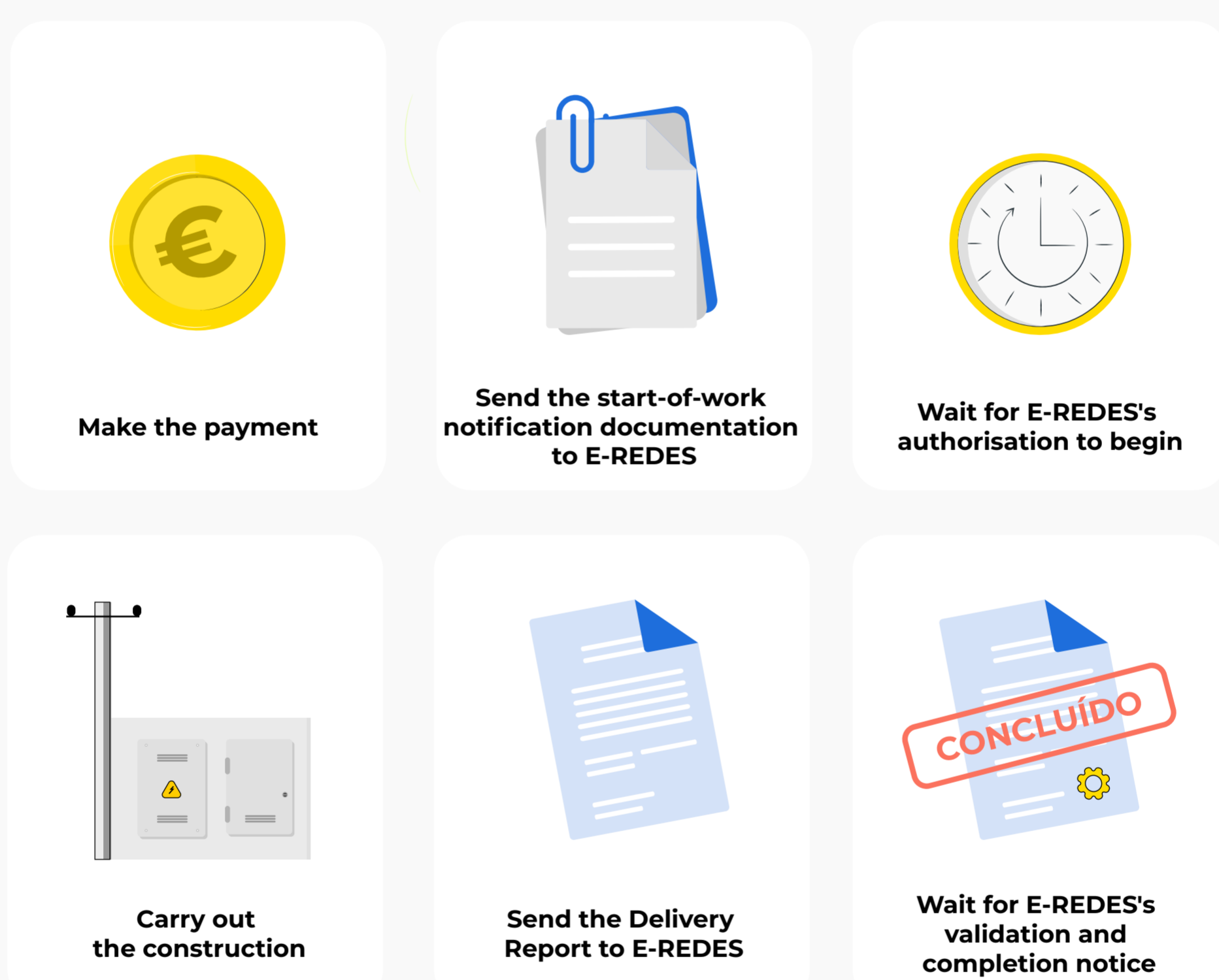


06. Know more about the various construction options

There are several options depending on who is responsible for carrying out the construction.

Construction Responsibility of the Client

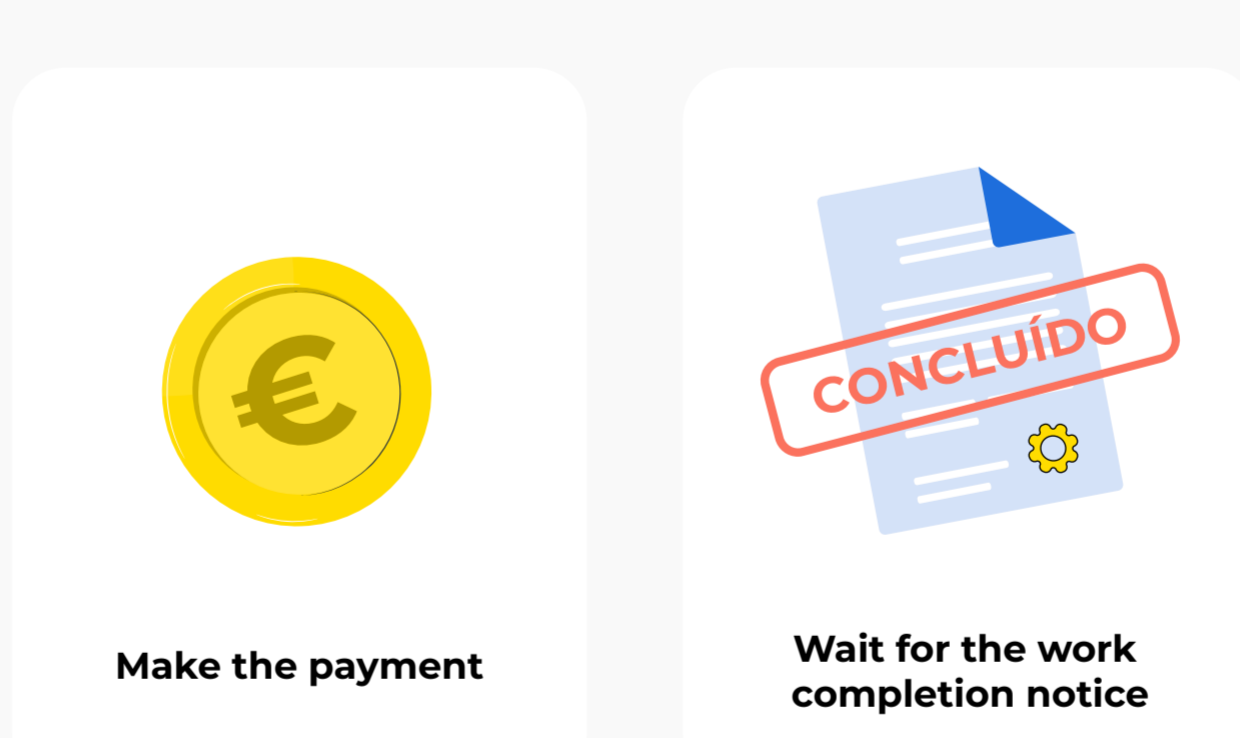
Steps to follow:



If you need to, you can find the list of qualified service providers for carrying out the works on the E-REDES website.

Construction Responsibility of E-REDES

Steps to follow:



Execution times by E-REDES vary depending on the type of elements to be constructed. Estimated at 30 business days* for low voltage and 120 business days* for medium voltage.

* These deadlines do not include pending days caused by the Client or another entity.

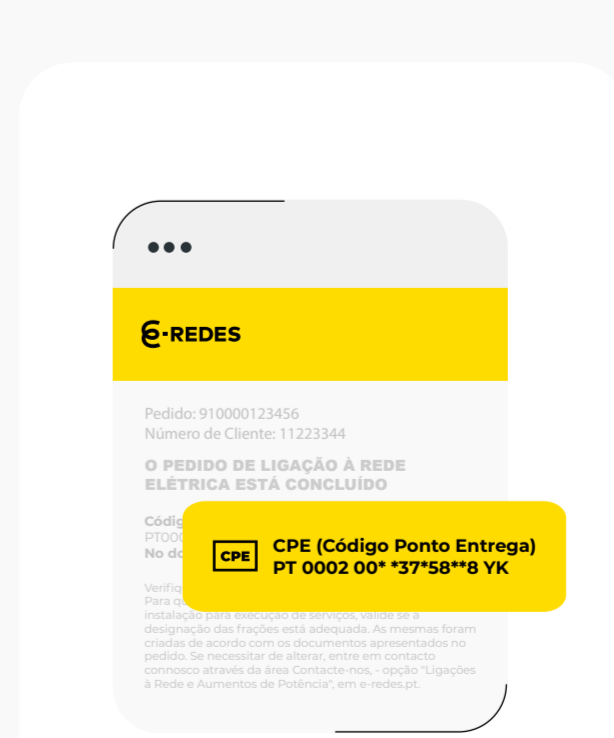
Shared Construction

In the case of shared construction, both parties must follow the steps described in both Client Responsibility Construction and E-REDES Responsibility Construction.

07.

Receive your new Delivery Point Code

With the process completed, you will receive your Delivery Point Code. Then, the certified technician of your installation with, your certified technician or through the portal provided by DGEG.



08.

Arrange an electricity supply contract

Finally, contact a supplier to arrange an electricity supply contract, who will schedule the best date for installing the meter.

For more information or to simulate the costs associated with your request and respective construction options, visit e-reDES.pt.